#### BEFORE

## THE PUBLIC SERVICE COMMISSION OF

#### SOUTH CAROLINA

### DOCKET NO. 2012-372-WS - ORDER NO. 2013-30

# JANUARY 15, 2013

IN RE: Petition of Total Environmental Solutions, Incorporated for Waiver of SC Regulation (103-510/710) (103-510/710) (103-510/710) (103-510/710) (103-510/710) (103-510/710)

This matter comes before the Public Service Commission of South Carolina ("Commission") on the request of Total Environmental Solutions, Inc. ("TESI" or "the Company") for waiver of 10 S.C. Code Ann. Regs. 103-510 and 103-710 (Supp. 2012). These regulations require a sewer and water company, respectively, to keep administrative records in South Carolina, unless otherwise specifically authorized by this Commission.

TESI requests authorization to move its customer service function presently located at the Company's Foxwood Hills location to its Baton Rouge, Louisiana main office. TESI states that the granting of this request would cause the elimination of one South Carolina employee position. However, local service technicians and operators will remain to perform maintenance, connects, taps, and any necessary disconnects, as per the Company's filing with this Commission. The Office of Regulatory Staff ("ORS") does not oppose the request.

Regulations 103-501 (3) and 103-701 (3) allow waiver of Commission regulations if appropriate, upon a finding that the waiver is not contrary to the public interest. We believe that allowing the waiver of the regulations in this case is appropriate and is not

contrary to the public interest. TESI has pledged to coordinate its customer service

efforts with other services provided locally, and to post customer information on the

Company's website, among other things. Accordingly, the waivers of the two regulations

are granted as requested.

This Order shall remain in full force and effect until further order of the

Commission.

BY ORDER OF THE COMMISSION:

David A. Wright, Chairman

ATTEST:

Randy Mitchell Vice Chairman

(SEAL)